

Memo

To: **St Joseph Health Systems Humboldt County Providers**
 From: Delta Health Systems
 Re: Third Party Administrator change for **St. Joseph Hospital and Redwood Memorial Hospital Participants**

Important information regarding provider billing!

You are receiving this important memorandum to ensure you have updated billing information when providing services to a **St Joseph Health Systems Humboldt County** participant.

Effective August 1, 2010, Delta Health Systems is the new claims administration for **St Joseph Hospital – Eureka and Redwood Memorial Hospital** Humboldt Del Norte Foundation has transferred all claims information and data to Delta Health Systems. All claims and correspondence should be mailed directly to Delta Health Systems effective immediately. **Please update your billing systems immediately to eliminate any delay in the processing of your payment.**

Medical claims administered by Delta Health Systems

- The new Anthem Blue Cross Group Number for billing purposes is:

174098M1A1

- The St Joseph Health Systems Humboldt County healthcare ID number begins with **402 (Eureka) and 403 (Redwood)**. This is the unique healthcare ID number assigned by Delta Health Systems to each employee/retiree. Please use this number when calling our office with questions.
- Contact Anthem Blue Cross for prior authorization on all inpatient stays: **800-274-7767**

<u>Delta Health Systems</u> <u>Professional Claims</u> P.O. Box 702500 West Valley City, UT 84170	<u>Anthem Blue Cross</u> <u>Hospital Claims in CA</u> PO Box 60007 Los Angeles, CA 90060-0007
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Please be sure to update your records and request a copy of the St Joseph Health Systems Humboldt County participant's new identification card

Also, Delta Health Systems is accepting professional claims from the following list of clearinghouses. Facility claims should be mailed to the hospital claims address.

- Emdeon (FKA WebMD) our Payer ID is 94235
- Office Ally our Payer ID is DHS01
- Capario (FKA ProxyMed or MedAvant Health) our Payer ID is DHS01
- HealthSmart Information Systems (FKA CareVu) our Payer ID is DHS01

If you have any questions regarding these changes, please feel free to contact Delta Health Systems Customer Service Department at (888) 533-7025 **after August 1, 2010**

Thank you,
 Delta Health Systems
 Customer Service Department