

Amount of time saved or added to referral process 22.2% (4) 27.8% (5) 11.1% (2) 11.1% (2) 11.1% (2) 5.6% (1) 11.1% (2) 18

t6. What percentage of your patients who are referred in IRIS are receiving their patient instructions form from IRIS or are receiving their patient referral order number?

		answered question	17
		skipped question	2
		Response	Response
		Percent	Count
None		17.6%	3
1-25%		23.5%	4
26-50%		17.6%	3
51-75%		11.8%	2
76-99%		29.4%	5

7. Have you noticed a decrease in referral related phone calls since the implementation of IRIS?

		answered question		19			
		skipped question		0			
		Haven't noticed	No decrease	Some decrease	Much decrease	Rating Average	Response Count
Decrease in phone calls		26.3% (5)	21.1% (4)	47.4% (9)	5.3% (1)	2.32	19

8. How would you rate the IRIS support you receive for IRIS?

		answered question		19			
		skipped question		0			
		Not supportive	Somewhat supportive	Supportive	Very Supportive	Rating Average	Response Count
Rate IRIS Support		0.0% (0)	5.3% (1)	21.1% (4)	73.7% (14)	3.68	19

9. How would you rate the timeliness of the IRIS support?

		answered question		19			
		skipped question		0			
		Not timely	Somewhat timely	Timely	Very Timely	Rating Average	Response Count
Support Timeliness		5.3% (1)	5.3% (1)	31.6% (6)	57.9% (11)	3.42	19

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		answered question	13
		skipped question	6
		Response	Count
Show replies			13

